

Privacy Policy

Effective Date: January 1, 2028

Ravenscroft (“we,” “us,” or “our”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, make a donation or purchase, sign up for emails, or interact with us online. Please read this policy carefully.

Information We Collect

We may collect the following types of information:

Personal Information

Information you voluntarily provide to us, such as:

- Name
- Email address
- Mailing address
- Phone number
- Payment or donation details
- Event registration information

Non-Personal Information

Information that does not directly identify you, including:

- Browser type
- Device information
- IP address
- Pages visited
- Time spent on the website
- Referring links

We collect this information through website forms, payment processing platforms, cookies, and similar technologies.

How We Use Your Information

We use the information we collect to:

- Process donations, ticket purchases, and registrations
- Communicate with you about events, updates, and newsletters
- Respond to inquiries or customer service requests
- Improve website functionality and user experience
- Maintain internal records
- Comply with legal or regulatory requirements

We **do not** sell, rent, or trade your personal information to third parties.

Sharing of Information

We may share limited personal information only with trusted third-party service providers that help us operate our website and services, including:

- Payment processors
- Email marketing platforms
- Event ticketing platforms
- Customer relationship management software

These providers are required to protect your information and use it solely for the purposes of providing services to Ravenscroft.

We may also disclose information if required by law or if necessary to protect our legal rights.

Cookies and Tracking Technologies

Our website may use cookies and similar technologies to enhance your browsing experience and collect analytical data. Cookies help us understand how visitors interact with our site so we can improve usability.

You can choose to disable cookies through your browser settings. Doing so may limit certain features of our website.

Data Security

We take reasonable steps to protect your information through technical, administrative, and physical safeguards. While we strive to use commercially acceptable methods to protect your data, no method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

Children's Privacy

Ravenscroft does not knowingly collect personal information from children under the age of 13. If you believe we may have collected information from a child, please contact us so we can promptly remove the information.

Your Choices

You may opt out of receiving marketing emails from us at any time by using the “unsubscribe” link provided in our emails or contacting us directly.

You may also request to access, correct, or delete your personal information by contacting us using the details below.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those external websites. We encourage users to review the privacy policies of any third-party sites they visit.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page and reflected in the updated effective date above.

Contact Us

If you have questions about this Privacy Policy or how we handle your information, please contact us:

Ravenscroft

info@theravenscroft.com

800-785-3318

8445 E. Hartford Drive, Scottsdale, AZ 85255